

# Northeast Regional Telehealth Conference

Optimizing Value. Enhancing Engagement. Revolutionizing Access. June 5+6, 2018  
Portland, Maine



## Conference Speakers

[Shekinah Bailey](#), General Field Representative,  
USDA-RUS

[Doris T. Barta](#), MHA, Director, National  
Telehealth Technology Assessment Resource  
Center

[John Batsis](#), MD, FACP, AGSF, Associate Professor  
of Medicine, Dartmouth-Hitchcock & Geisel  
School of Medicine at Dartmouth

[Jordan Berg](#), Technology Assessment Specialist,  
National Telehealth Technology Assessment  
Resource Center

[Carla Bettano](#), Program Development Director,  
Edward M. Kennedy Community Health Center

[Vanessa Brown](#), BS, PMP, Program Practice  
Manager for Ambulatory TeleSpecialties, Center  
for Telehealth, Dartmouth-Hitchcock Medical  
Center

[Elizabeth Browne](#), Executive Director, Charles  
River Community Health & Community Care  
Cooperative

[Ellen Bunn](#), PT, Telerehabilitation Provider

[Cathie Buscaglia](#), BS, QDDP, Director of  
Innovation, Howard Center

[Christine Calouro](#), Policy Associate, Center for  
Connected Health Policy

[Thomas \(T.J.\) Ferrante](#), Esq., Senior Counsel,  
Foley & Lardner LLP

[Dave Hall](#), MBA, Associate Vice President,  
Operations, Guthrie Medical Group

[Kevin Hutt](#), Safety Connection Senior Manager,  
Howard Center

[Michael E. Kelley](#), MD, Chief Medical Officer of  
Behavioral Health Services, St. Mary's Regional  
Medical Center

[Lisa Letourneau](#), MD, MPH, Associate Medical  
Director, Maine Quality Counts

[Danielle Louder](#), Program Director, Northeast  
Telehealth Resource Center, Co-Director, MCD  
Public Health

[Kenneth M. McConnochie](#), MD, MPH, Professor,  
Department of Pediatrics, University of Rochester

[Oren J. Mechanic](#), MD, MPH, Emergency  
Medicine Attending Physician, Beth Israel  
Deaconess Medical Center and Instructor,  
Harvard Medical School

[Jonathan Merson](#), MD, Medical Director of  
Behavioral Telehealth, Northwell Health

[Heather M. Meyers](#), MBA, Senior Program  
Manager, Digital Health, Boston Children's  
Hospital

[Mia Millefogle](#), MA, Vice President of  
Development and Marketing, MaineHealth Care  
at Home

[Rachel Mutrux](#), Senior Program Director,  
Missouri Telehealth Network

[Jonathan Neufeld](#), PhD, Director, Great Plains  
Telehealth Resource and Assistance Center

[Valerie O'Hara](#), DO, FAAP, ABOM, Medical  
Director, Eastern Maine Medical Center WOW  
Clinic

[Angela Stuart Palmer](#), Assistant Public Health  
Director, Fulton County Public Health  
Department

[Stephen K. Phillips](#), Esq., Partner, Hooper, Lundy  
& Bookman, P.C.

[Laurie Poole](#), RN, BScN, MHSA, Vice President,  
Clinical Innovation, Ontario Telemedicine  
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[Terry Rabinowitz](#), MD, DDS, Principal Investigator, Northeast Telehealth Resource Center and Medical Director Of Telemedicine, University of Vermont Medical Center

[MaryBeth Richards](#), MS, CCC-SLP, Clinical Supervisor, Speech Therapy Telepractice Program, University of Maine

[Jeremy D. Sherer](#), Esq., Associate, Hooper, Lundy & Bookman, P.C.

[Pieter Tryzelaar](#), Med, MFA, Manager of Education and Learning, Maine Quality Counts

[Judy Walker](#), PhD, CCC-SLP, Associate Professor and Coordinator, Speech Therapy Telepractice Program, University of Maine

[Elliott Wilson](#), MBA, PMP, Director of Project Services, Virtua Health

[Susan Woods](#), MD, MPH, ConnectME Authority Board Member and CEO/Founder of Nudg

[Todd Young](#), Network Director, Telehealth Services, University of Vermont Health Network

[Mary Zelazny](#), CEO, Finger Lakes Community Health

### **Shekinah Bailey, General Field Representative, USDA-RUS**

Mr. Bailey has been serving as the Kansas and Alaska Rural Utility Services General Field Representative for the past four years. Prior to that he worked for the Department of the Army for the previous 11 years in New England, Tulsa, Fairbanks and most recently as the Real Estate Management Chief of the Pittsburgh District Army Corps of Engineers. During this time he oversaw two national policy projects and was recognized for his leadership with awards from both the Department of the Army and the North East Federal Executive Board. He helped start, and still serves in the Kansas Broadband Advocacy Coalition (KBAC) and is the Strategic Planning Officer on the board of Save-a-Life Inc., a live organ donation Non-profit.

### **Doris T. Barta, MHA, Director, National Telehealth Technology Assessment Center**

Doris T. Barta is the Director of the National Telehealth Technology Assessment Center (TTAC), one of two National Telehealth Resource Centers. TTAC provides in-depth objective assessments for all types of telehealth technology and publishes the results of those assessments. She has over 20 years' experience working in the telehealth field, serving in the capacity of a telehealth network director as well as in the role of fund development for telehealth. Ms. Barta also served as the Principal Investigator for the Northwest Telehealth Resource Center for 10 years, advance the development, implementation, and integration of telehealth through sharing information, leveraging resources and creating a synergistic telehealth community. The NRTRC represents seven western states (Alaska, Idaho, Oregon, Montana, Utah, Washington and Wyoming). Through her wealth of experience in program planning and operations, Ms. Barta continues to assist healthcare organizations, networks, and providers implementing cost-effective telehealth programs serving rural and medically underserved populations, with a special emphasis on program development through shared training and expertise.

### **John A. Batsis, MD, FACP, AGSF, Associate Professor of Medicine, Dartmouth-Hitchcock & Geisel School of Medicine at Dartmouth**

Dr. Batsis received his Medical Degree with Honors from the University of Dublin, Trinity College, in Dublin, Ireland in 2002 after which he completed a medical-surgical internship in Dublin at St. James' Hospital. He completed his residency training in Internal Medicine and fellowship in Geriatrics at the Mayo Clinic College of Medicine in Rochester, Minnesota, between 2003 and 2008, and is board certified in both specialties. He

holds a Certificate in Translational Science Activities from the Mayo Graduate School of Medical Education in Rochester. Dr. Batsis is a Staff Geriatrician in the Section of General Internal Medicine at Dartmouth-Hitchcock Medical Center and provides primary care to older adults with multimorbidity and frailty in the outpatient setting.

Dr. Batsis' research explores the association of obesity, sarcopenia and impaired function in older adults and has over 90 peer reviewed publications. He is funded by the National Institute on Aging (National Institutes of Health) and the Office for Dietary Supplements on projects focusing on strategies of improving Wellness in Older Adults with Obesity using mobile health technologies. He is an active clinical collaborator with transdisciplinary groups across Dartmouth's campus that involves developing, testing and implementing novel mhealth technologies into patient populations. He is the Director of Clinical Research of the Dartmouth Weight & Wellness Center and a fellow of the American College of Physicians and the American Geriatrics Society. He has received a number of clinical and research accolades. Dr. Batsis is an active member on the Research Committees of the Gerontological Society of America and the American Geriatrics Society, and the Clinical Committee of The Obesity Society.

**Jordan Berg, Technology Assessment Specialist, National Telehealth Technology Assessment Resource Center**

Mr. Berg is the Technology Assessment Specialist at National Telehealth Technology Assessment and Resource Center (TTAC), one of two National Telehealth Resource Centers. TTAC provides in-depth objective assessments for all types of telehealth technology. Jordan has over a decade of hands-on experiencing working with the Alaska Tribal Health System and six years' experience working in telemedicine. He is passionate about working with people – helping them to understand, evaluate, and assimilate telemedicine technology.

**Carla Bettano, Program Development Director, Edward M. Kennedy Community Health Center**

Carla Bettano is a senior health care executive and independent consultant with a track record of successfully leading complex, mission-critical business transformations. As a managed care leader and consultant, she is recognized as a "go-to" person for bringing major new business initiatives to fruition by collaborating on strategic plans and then orchestrating organization-wide resources to make them work. A skilled relationship-builder, she has effectively created and navigated multi-faceted, financially vital alliances and innovative collaborations with a variety of partners, from the market's largest health care system to community health centers. She brings a passion for community-based health care innovation and for developing and implementing cost-effective programs and initiatives that have made a significant impact on the health of communities and individuals.

Ms. Bettano is currently the Program Development Director for an innovative telehealth technology solution in which seven CHCs are using imaging technology to scan dermatological concerns which will be read by dermatology specialists. Through remote dermatology readings, CHCs are creating operational efficiencies, eliminating unnecessary specialty visits, improving patient satisfaction and overall cost. In addition to this consulting engagement, over the past year, Ms. Bettano has been consulting for the Massachusetts League of Community Health Centers on program development, Rize Massachusetts on grant development and the Appalachian Mountain Club on medical leadership engagement.

Prior to consulting, Ms. Bettano spent 16 years with Neighborhood Health Plan and held numerous leadership positions, serving most recently as Vice President of Strategic Partnerships. Ms. Bettano is a graduate of the Geiger Gibson Capstone Program in Health Policy and Leadership at George Washington University, the Greater

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Boston Chamber of Commerce's Executive Leadership Institute, and the LeadBoston Program. She received her BA in Communications/Media from Fitchburg State College.

**Vanessa A. Brown, BS, PMP, Program Practice Manager for Ambulatory TeleSpecialties, Center for Telehealth, Dartmouth-Hitchcock Medical Center**

Vanessa has had a career in healthcare since 1980. She has a degree in Medical Informatics and is a certified Project Management Professional (PMP). She has held various roles as a project manager or practice manager in pharmacy, clinical information systems, outpatient psychiatry, troubled youth and addiction treatment. She is currently a program manager in The Center for Telehealth at Dartmouth Hitchcock where she combines the skills of project, program and practice management to connect Medical Specialty providers with rural populations primarily in New Hampshire and Vermont. These "matches" are customized to fit the needs of the patient location as well as the section providing the service.

**Elizabeth Browne, Executive Director, Charles River Community Health & Community Care Cooperative (CRCH)**

Elizabeth Browne was appointed Executive Director of Charles River Community Health (CRCH) in 2009. Liz has been with CRCH since 2003 and served previously as CRCH's Deputy Director, Director of Development, Director of Operations, and Waltham Site Practice Director. Prior to joining CRCH, Liz held positions at AthenaHealth and Neighborhood Health Plan, one of the state's Medicaid managed care organizations. Liz has 25 years' experience in health care management, operations and technology. She holds a Master's of Business Administration in Health Sector Management and a Bachelor of Science in Biomedical Engineering, both from Boston University.

**Ellen Bunn, PT, Telerehabilitation Provider**

Ellen Bunn, PT, DPT, is an experienced clinician and educator who has been practicing Telehealth Physical Therapy. Currently, she is the Clinical Program Manager at an innovative TelePT company called Physera. She is passionate about evidence-based practice and innovation in healthcare.

**Cathie Buscaglia, BS, QDDP, Director of Innovation, Howard Center**

Cathie is the Director of Innovation for Howard Center in Burlington, Vermont. She has twenty plus years of experience working in the field of developmental disabilities creating innovative programs that meet the diverse needs of people with disabilities. She has been involved with Safety Connection since its inception and works every day to challenge the status quo and bring new ideas to action.

**Christine Calouro, MA, Policy Associate, Center for Connected Health Policy**

Christine joined the Center for Connected Health Policy (CCHP) staff in October 2012 and became a policy associate in 2017. She assists with the project coordination of the National Telehealth Policy Resource Center, provides policy technical assistance on a nationwide basis, and assists in policy analysis and tracking of both state and federal laws, regulations and Medicaid policies. Additionally, Ms. Calouro has presented on telehealth policy issues at national conferences and served as a liaison with other organizations and key telehealth industry figures. She also produces policy fact sheets, issue briefs and website material for CCHP.

Prior to joining CCHP, Ms. Calouro worked in various nonprofit organizations, including the Consumer Federation of California and the Santa Barbara Chamber of Commerce. She also spent a year in Africa working on public health policy advocacy with Health Development Initiative-Rwanda, a local nonprofit striving for sustainable health in the region. She advocated for increased women's reproductive rights and raised awareness on AIDS prevention measures in rural areas of the country. Ms. Calouro holds a master's degree in international relations from San Francisco State University.

**Thomas (T.J.) Ferrante, Esq., Senior Counsel, Foley & Lardner LLP**

Thomas (T.J.) Ferrante is a health care lawyer with Foley & Lardner LLP, where he focuses his practice on telemedicine, telehealth, and virtual care, as well as a wide range of transactional and related regulatory issues for health industry clients. Mr. Ferrante works with hospitals, health systems, providers and start-ups to build telemedicine arrangements across the United States and internationally. He has experience with a variety of transactions, including mergers and acquisitions, joint ventures, strategic affiliations, obtaining and maintaining tax-exemption, employment contracts and leases, and other transactional matters.

**Dave Hall, MBA, Associate Vice President, Operations, Guthrie Medical Group**

David Hall began his career at UPenn as an administrative intern. In 2014, he took an entry level position as a Contract Analyst with Guthrie. During this time he established the Department of Quality Reporting which has now grown to include payer incentives. David quickly moved into operations as a Sr. Director, overseeing the majority of the surgical service lines. He established the Guthrie Comprehensive Spine Care Clinic and received the 2017 Patient Growth Award from the Back Pain Centers of America. Currently David is Association VP of Operations with responsibility over the system division of Medicine and development of a brand new virtual care division.

**Kevin Hutt, Safety Connection Senior Manager, Howard Center**

Kevin Hutt, MA, worked as an educator in alternative schools programs, served as a therapeutic foster care parent, and was a stay-at-home dad for his three children. Kevin began his work with Howard Center's Safety Connection Program in 2006 as one of two original remote operators. In 2014, he was hired as the Safety Connection Coordinator and is now the Senior Manager of the program. Kevin promotes the thoughtful, innovative use of technology systems combined with trained staff as one solution for meeting the growing challenges of helping people who need it most. By developing tools and systems that promote community inclusion, self-reliance, and dignity for all people, he believes that programs like Safety Connection can really make a difference.

**Michael E. Kelley, MD, Chief Medical Officer of Behavioral Health Services, St. Mary's Regional Medical Center**

Dr. Kelley is the Chief Medical Officer for the Behavioral Services at St. Mary's Regional Medical Center in Lewiston, Maine. He received his Medical Degree at the University of Texas Medical School at Houston, performed his Psychiatric Residency at Oregon Health Sciences University in Portland, Oregon, and completed his training at Emory University Residency program in Atlanta, Georgia. Dr. Kelley helped establish the new Behavioral Emergency Department at St. Mary's and is the lead hospital consultant. He is also A.S.A.M. Certified in Addictions Medicine and is developing an outpatient detox program for opiate addicted patients.

**Lisa M. Letourneau, MD, MPH, FACP, Associate Medical Director, Maine Quality Counts**

Dr. Lisa Letourneau is an experienced physician leader and passionate advocate for health care system delivery change, with a particular interest in advancing primary care, behavioral health integration, and patient engagement efforts. She previously served for eight years as Executive Director of Maine Quality Counts, a regional health improvement collaborative, where she led several quality improvement efforts including the Maine Aligning Forces for Quality initiative, the Maine Patient Centered Medical Home (PCMH) Pilot, and the Northern New England Practice Transformation Network. She also led the development of Caring for ME, a statewide collaborative effort to engage clinicians in addressing the opioid epidemic by improving the safety of opioid prescribing & increasing addiction treatment.

Dr. Letourneau is a graduate of Brown University and the Dartmouth-Brown Program in Medicine and is a board-certified internist who practiced emergency medicine for seven years before beginning her work in clinical quality improvement. She holds a Master's degree from the Harvard School of Public Health, and has a particular interest in helping to build connections between public health and clinical care, and the role of physicians and clinicians in helping to develop and lead health improvement efforts.

**Danielle Louder, Program Director, Northeast Telehealth Resource Center, Co-Director, MCD Public Health**

Danielle Louder is Program Director for the Northeast Telehealth Resource Center (NETRC), where she leads efforts focused on the implementation and growth of telehealth programs throughout the eight-state NETRC region (New England, New York and New Jersey), as well as collaborating with colleagues from the National Consortium of Telehealth Resource Centers on nation-wide efforts to advance the reach and impact of telehealth. Regional activities are carried out in partnership with the Telemedicine Program at the University of Vermont and through collaboration with many additional stakeholders throughout the region.

Ms. Louder also serves as Co-Director of Medical Care Development's Public Health Division, and is responsible for maintenance and growth of the public health portfolio, identifying opportunities for funding diversity, fostering relationships with new and potential funders, developing new initiatives and facilitating collaboration with other organizations locally, regionally and nationally. In this role, she is responsible for expanding the range of public health programs, with emphasis on bridging population health and primary care as well as initiatives deploying technology to enhance health promotion and disease prevention. She has a breadth of experience working across multiple sectors, including health systems, public and community health, with content expertise in telehealth, technology, cardiovascular health, diabetes, and worksite health/wellness.

**Kenneth M. McConnochie, MD, MPH, Professor, Department of Pediatrics, University of Rochester**

Dr. McConnochie is a pediatrician, clinical epidemiologist, and health services innovator. His current position is Professor of Pediatrics in the Division of General Pediatrics at the University of Rochester Medical Center. A graduate of Dartmouth College and Cornell University School of Medicine (1971), he completed his Pediatric Residency and General Academic Pediatric Fellowship at the University of Rochester Medical Center. He also holds a Master's Degree in Public Health (MPH) from the University of Rochester. Experience includes positions as Medical Director and family physician, Lowndes County (Alabama) Health Services Association (National Health Services Corps) and Director of Pediatric Ambulatory Programs, Rochester General Hospital. His research has focused on etiology of childhood respiratory illness (e.g., bronchiolitis and asthma); socioeconomic disparities in childhood morbidity

burden; home nursing to replace hospital inpatient care for acute, moderately-severe, childhood illness; and telemedicine.

Experience with telemedicine includes the development, evaluation and scale up of the Health-e-Access Telemedicine Model. Through this program, health services for children with acute medical problems located at convenient access sites (city childcare centers, schools, child development centers and community service centers) have received care through over 15,000 telemedicine visits by physicians and nurse practitioners located in their offices or homes. Continuity within the primary care medical home is a primary objective of this innovation. Health-e-Access was funded initially by the US Department of Commerce Technology Opportunities Program and by the Robert Wood Johnson Foundation along with matching funds from multiple local foundations and individual donors. Expansion and evaluation of the program was supported by grants from the Agency for Healthcare Research and Quality and the Maternal and Child Health Bureau. Reimbursement for these telemedicine visits has been provided by all Rochester-area insurance organizations.

**Oren J. Mechanic, MD, MPH, Emergency Medicine Attending Physician, Beth Israel Deaconess Medical Center and Instructor, Harvard Medical School**

Dr. Mechanic is an Emergency Medicine attending at Beth Israel Deaconess Medical Center in Boston. He is an instructor at Harvard Medical School and is a Fellow of Health Policy and Management at Harvard Medical Faculty Physicians. Dr. Mechanic's interests and activities are health care innovation, value-based delivery, and TeleHealth. Dr. Mechanic trained at the Harvard Affiliated Emergency Medicine Residency at BIDMC and obtained a Master of Public Health (MPH) at Dartmouth Medical School, researching health care operations and implementing value-based health care delivery. During his residency training, he was selected into Prof Michael Porter's Value-Based Health Care Delivery intensive seminar at Harvard Business School. Dr. Mechanic has participated in the Physician Leadership Program, designed by health care leaders at the medical center and business school to develop leadership skills surrounding quality, safety, and process improvement projects. Over recent years, his interests are in coordinating innovative approaches to healthcare delivery, population health, and telehealth endeavors within medical practices, and he has spoken nationally on such topics. Other interests include Emergency Department operations in order to provide timely and safe care to patients presenting in the ED, specifically regarding observation medicine. He has been awarded a Harvard Medical School teaching award and is a core faculty member for clinical skills assessment.

**Jonathan Merson, MD, Medical Director of Behavioral Telehealth, Northwell Health**

Dr. Merson is AVP for Behavioral Health Clinical Operations at Northwell Health, with responsibility for Behavioral Health Clinical Operations across 23 hospitals, numerous ambulatory settings, and multiple healthcare reform initiatives. He also serves as the founding Medical Director of the Northwell Health Behavioral Telehealth Service, providing 24/7 on-demand consultation and admission services to 15 Emergency Departments across five counties. He has previously worked at Columbia University Medical Center, Bellevue Hospital Center, and the United Nations Medical Services Division.

**Heather M. Meyers, MBA, Senior Program Manager, Digital Health, Boston Children's Hospital**

Heather Meyers is the Senior Program Manager of Digital Health at Boston Children's Hospital, where she brings extensive Digital Health experience and knowledge to the Innovation and Digital Health Accelerator (IDHA) team. She oversees the Telehealth programs as well as the digital health business operations and regulatory priorities at Boston Children's. She is also responsible for aligning the billing models,

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reimbursement policies and compliance regulations into the digital health models while optimizing the patient and provider experience.

Prior to joining Boston Children's Hospital, Heather was the Telemedicine Project Manager at Vanderbilt University Medical Center where she was able to fully develop and operationalize a Telehealth Department that included hospital-to-hospital, remote virtual clinics and direct-to-consumer programs. Heather began her healthcare career at UPMC in Pittsburgh, PA, in the Telehealth Program where she gained her foundational knowledge of the Telehealth industry and helped scale out the Telemedicine programs extended from the UPMC Enterprise.

Heather earned her MBA from Seton Hill University with a specialization in management and her BS from University of Pittsburgh.

### **Mia Millefogle, MA, Vice President of Development and Marketing, MaineHealth Care at Home**

Mia Millefogle, MA, is Vice President, Development and Marketing for MaineHealth Care At Home, a leading provider of home health and hospice care serving southern and midcoast Maine. In this position, she is responsible for the Agency's strategic marketing initiatives, grant writing, grant management, communication and development. Through her leadership and proposal writing efforts, she has secured significant funding for telehealth, charity care and educational initiatives and has authored articles for nursing and healthcare journals. Prior to her employment at MaineHealth Care At Home, Mia worked as a consultant and led several statewide collaborative projects with the State of Maine and Southern Maine Agency on Aging. She earned a Master of Arts in Public Policy and Management from and is pursuing a Master of Fine Arts in Creative Non-Fiction at StoneCoast, University of Southern Maine.

### **Rachel Mutrux, Senior Program Director, Missouri Telehealth Network**

Rachel Mutrux is the Sr. Program Director of the Missouri Telehealth Network, Director of Show-Me ECHO, and State Director of the Heartland Telehealth Resource Center. She has 16 years of experience in telehealth and managing telehealth programs. At the University of Missouri- School of Medicine's Missouri Telehealth Network, Rachel is responsible for setting strategic goals, securing funding, and overseeing budgets and grants. Rachel advocates for telehealth policy and has built a strong network of relationships to promote local, state and federal telehealth activities and policies. Rachel is active in the national telehealth affiliation groups and presents locally, regionally, and nationally on MTN projects. She is dedicated to improving access to high quality health care through telehealth in Missouri and beyond. A few of Rachel's past projects include a subaward in the Missouri HIT Assistance Center to help primary care providers achieve meaningful use through their electronic health records, expanding broadband to health care facilities through the FCC Rural Health Care Pilot Program, and USDA telehealth network grants.

### **Jonathan Neufeld, PhD, Director, Great Plains Telehealth Resource and Assistance Center**

Jonathan Neufeld, PhD, is Program Director of the Great Plains Telehealth Resource and Assistance Center (gpTRAC), a federally funded technical assistance program housed at the University of Minnesota Institute for Health Informatics. The Center provides telehealth training and consultation to healthcare providers and programs interested in implementing, evaluating, and enhancing all types of telehealth services in the Great Plains region.



Dr. Neufeld has consulted on a wide range of projects related to rural health and telehealth over the past 15 years. He has presented at national conferences and published peer-reviewed articles in the fields of telemedicine, clinical decision support tools, mental health services evaluation, and clinical outcomes.

**Valerie O'Hara, DO, FAAP, ABOM, Medical Director, Eastern Maine Medical Center WOW Clinic**

Dr. O'Hara brings 18 years of pediatric weight management experience to her families and community. She received her board certification in Obesity Medicine in 2013 via the American Board of Obesity Medicine. She began this focused work as part of the Maine Youth Overweight Collaborative in 2000. She has been involved with Let's Go as a Physician Champion, visiting the Primary Care Practices in the EMHS region since 2010. Recently, WOW shared their Telemedicine Poster at Obesity Week/TOS/ASMBS conference, Summer Camp poster at the National AAP Fall conference in Chicago and Poster at the 2017 OMA re: The Cardiometabolic Disease Burden in Children presenting to a Rural Pediatric State 3 Weight Management Clinic – earning 1<sup>st</sup> Place honor. As an advocate for her patients, she shared her WOW experience with the Dept. of Defense in Washington, DC, and with former Gov. Baldacci. She is a member of The Obesity Society, the Obesity Medicine Association, and the Obesity Section of the American Academy of Pediatrics. Dr. O'Hara graduated from the University of New England College of Osteopathic Medicine in 1996 and completed her Pediatric Residency at the Barbara Bush Children's Hospital at Maine Medical Center in 1999. Dr. O'Hara is passionate about her patients and is dedicated to improving the health of the families she works with.

**Angela Stuart Palmer, Assistant Director and Children's Programs Manager, Fulton County Public Health**

Angela Stuart Palmer is the Assistant Director and Children's Programs Manager for Fulton County Public Health. Angela was hired in July 2016 for her experience as an Early Intervention Official and Children's Program Manager for the 3-5 program and Children with Special Health Care Needs (CSHCN). Angela previously worked for the neighboring county, Montgomery County, as the Children with Special Needs Coordinator. In her 10 years at Montgomery County Public Health, Angela supervised service coordinators and clerical staff working in the Early Intervention and 3-5 program, worked closely with school district Committee on Preschool Special Education regarding services for children, worked closely with the State Education Department as well as the State Department of Health, was a member of the Emergency Task Force, lead the Performance Management and Quality Improvement committee for two years, Co-Chair of the 22 county Central NY Early Intervention/Preschool Group (CEIPAC) for two years, handled grants for Early Intervention and CSHCN, and completed quarterly and annual reports for programs. Since starting in Fulton County in July 2016, Angela has continued her work in the Children's Programs and worked closely with Director Dr. Irina Gelman and the telehealth stakeholders to see the launch of the telehealth pilot and the countywide initiative. Angela received her Bachelors in Social and Behavioral Sciences from the University of Southern Maine in 2000. She is a trainer for Psychological First Aid and is currently working toward her Master's in Public Health through Southern New Hampshire University. An important note, Angela grew up in the great state of MAINE!

**Stephen K. Phillips, Esq., Partner, Hooper, Lundy & Bookman, PC**

Stephen K. Phillips is a corporate and health care regulatory partner with Hooper, Lundy & Bookman, PC, with a particular focus on health care technology and privacy. He is the chair of the firm's Technology Practice Group and was selected for *Nightingale's Healthcare News'* list of Outstanding Healthcare IT Lawyers. His practice focuses on health care technology transactions, including drafting and negotiating; compliance counseling; and business transaction, including development of employer clinics and onsite health centers.

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Mr. Phillips received a B.A. degree from Amherst College, *magna cum laude*, and his J.D. from Stanford University. Mr. Phillips is admitted to the California and Pennsylvania State Bar. Prior to joining the firm in September 2006, he was the General Counsel and Compliance Program Chair for Neoforma, a public health care supply chain management outsourcer, from December 2000-March 2006, and the Chief Operating Officer and General Counsel for eCliniq, a provider of Web-based clinical solutions for heart care physicians, from July 1999-November 2000. Before joining eCliniq, he practiced corporate and health care law at several leading law firms, the most recent of which was Latham & Watkins from June 1996-June 1999.

**Laurie Poole, RN, BScN, MHSA, Vice President, Clinical Innovation, Ontario Telemedicine Network (OTN)**

Laurie is the Vice President, Clinical Innovation at the Ontario Telemedicine Network (OTN). For the past twenty years, Laurie has assumed leadership roles with increased responsibility in health system transformation, particularly in the area of chronic disease management. Currently she is overseeing the scaling of a provincial telehomecare program in Ontario which is bringing virtual health care to communities and homes. Laurie's portfolio also supports the testing and evaluation of new models to support better access to primary care, mental health, palliative care and other chronic conditions. A registered nurse with a Bachelor's Degree in Nursing and a Master's Degree in Health Services Administration, Laurie is also the Past President of the Canadian Society of Telehealth. In 2014, Laurie was recognized by the Canadian Women's Executive Network for her contribution to the public sector. In 2016, she was elected to the Board of Directors for the American Telemedicine Association. She is a recognized expert in telemedicine and has presented at a number of national and international conferences. Laurie currently lives in Toronto, Ontario and grew up in Eastern Canada.

**Terry Rabinowitz, MD, DDS, Professor, Departments of Psychiatry and Family Medicine, Larner College of Medicine; and Medical Director, Division of Consultation Psychiatry and Psychosomatic Medicine, University of Vermont Medical Center**

Terry Rabinowitz, MD, DDS, is Professor of Psychiatry and Family Medicine at The Robert Larner, MD College of Medicine at The University of Vermont, and has served as the Medical Director of the Psychiatry Consultation Service at University of Vermont Medical Center (formerly Fletcher Allen Health Care) since 1996. He designed the state's first Telepsychiatry consultation service in 2001. He was appointed Medical Director of telemedicine services at UVMHC in 2005, and has worked to develop and implement telehealth initiatives with the American Telemedicine Association (ATA), the Academy of Psychosomatic Medicine, and the Office for the Advancement of Telehealth, part of the federal Department of Health and Human Services. Dr. Rabinowitz is the Principle Investigator for the Northeast Telehealth Resource Center and was elected to ATA's College of Fellows in 2016. He earned his MD degree from Case Western Reserve University and completed a residency in adult psychiatry at McLean Hospital, Harvard Medical School.

**MaryBeth Richards, MS, CCC-SLP, Clinical Supervisor, University of Maine**

MaryBeth Richards is a clinical supervisor in the UMaine Telepractice Training Program. She currently serves a number of pediatric clients who are seen in the home and public school settings. She completed her education at Marquette University, Milwaukee, WI, and has worked in various settings as a Speech Language Pathologist prior to joining the telepractice program.

**Jeremy D. Sherer, Esq., Associate, Hooper, Lundy & Bookman, PC**

Jeremy Sherer is an associate in the Business Department of Hooper, Lundy & Bookman's Boston office. The broad focus of his practice integrates the transactional and regulatory components of health care law, with a particular emphasis on health care IT issues, including telemedicine.

Mr. Sherer has experience counseling clients on telemedicine implementation and reimbursement, accountable care/ACO issues, health information privacy and security, and mergers, acquisitions and other strategic affiliations. He also advises clients on compliance with Federal fraud and abuse statutes (the "Stark" Law, the "Anti-Kickback Statute," and the False Claims Act) and their state counterparts, as well as overpayment appeals and investigations. Mr. Sherer received his B.A. *cum laude* in Politics from Brandeis University in 2010. He received his J.D. from Boston College Law School in 2014, where he was the Managing Editor of the *Boston College Law and Religion Program* and a quarterfinalist in the National Religious Freedom Moot Court Competition. Mr. Sherer also holds a LL.M. in Health Care Law from George Washington University Law School.

**Pieter Tryzelaar, M.Ed, MFA, Manager of Education and Learning, Maine Quality Counts**

Mr. Tryzelaar is the Manager of Education and Learning at Maine Quality Counts (QC). He is also a Ph.D. candidate at the Open University of Catalonia in the Education and ICT (e-learning) Doctorate Program. Before joining QC, Pieter worked as a Learning Designer at the University of Southern Maine. In addition, he attended the University of Maine and completed concurrent master's degrees - a Master of Education in Instructional Technology and a Master of Fine Arts in Intermedia, an interdisciplinary art and technology program. His doctoral research examines design principles that can be used to enhance engagement and facilitate collaborative learning in self-paced online courses.

**Judy P. Walker, PhD, CCC-SLP, Associate Professor and Coordinator, University of Maine**

Judy P. Walker is an Associate Professor and coordinator of the Speech Therapy Telepractice program at the University of Maine. Her academic and research interests include: speech therapy telepractice, neurolinguistics, and cognitive neuroscience. Dr. Walker has extensive clinical training working with a variety of patients in medical centers, rehabilitation hospitals, and long-term care facilities. In addition to her academic, research, and clinical background, Dr. Walker has attained many years of administrative experience.

**Elliott Wilson, MBA, PMP, Director of Project Services, Virtua Health**

Unlike most millennials, Elliott Wilson spent the majority of his nearly two decade healthcare career at one organization. Did this limit his perspective of the industry? Perhaps, but it also afforded him the opportunity to hone his operational knowledge about the business of healthcare, telehealth and project management. He worked for Virtua through his undergraduate studies in Marketing at DeSales University and his graduate work toward his MBA from Villanova University. In 2015, Elliott was tapped to organize an enterprise strategy for telehealth and mobility programs. As Virtua's Manager for Telehealth and Mobility Programs, Elliott worked to further the adoption of telemedicine within the organization and the community. Elliott collaborates with leaders within Virtua and through the region to identify new opportunities for expanded use of telehealth technology to increase access and reduce costs in healthcare. In the ensuing years, Elliott conceived and launched the New Jersey Telehealth Collaborative, bringing together stakeholders from around the state to advocate for a conducive regulatory and legislative environment in which to participate in telehealth activities. In 2018, Virtua launched an enterprise program

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portfolio management office and again sought Elliott's expertise to lead the new department as the Director of Project Services at Virtua. Fortunately, he continues to oversee telehealth strategy for the organization.

**Susan Woods, MD, MPH, ConnectME Authority Board Member and CEO/Founder of Nudg**

Susan Woods, MD, MPH, is an internist and informaticist, passionate about driving digital health strategy and virtual services into routine health care. She served as Director of Patient Experience for the Veteran Health Administration's Connected Care Office, where she led national development and deployment of patient portal and mobile apps, including secure messaging, OpenNotes and Patient Generated Data. Sue currently serves as board member on Maine's ConnectME Authority and the Maine Medical Association. She recently founded a startup empowering patients to follow their care plans using intelligent messaging. Her research focuses on the design and use of patient health technology, digital inclusion, and transparency to drive participatory healthcare.

**Todd Young, Network Director, Telehealth Services, University of Vermont Health Network**

Todd Young is the Network Director of Telehealth Services at UVM Health Network overseeing the strategy, development, and management of telehealth services at UVM Medical Center and its network affiliates. Todd started this role in June of 2017.

Prior to his role at UVM Health Network, Todd was a Senior Director in Cerner's Population Health business unit overseeing business operations of patient engagement and employee wellness solutions which included the development of telehealth solutions for consumers. Prior to Cerner, Todd was the Chief Operating Officer of PureWellness, a leading provider of employee wellness solutions and a cloud based platform, which was acquired by Cerner. Todd has served in executive positions at Allscripts and IDX systems with extensive experience in electronic health records and patient accounting solutions. Todd holds a Bachelor's of Science with a focus on Healthcare Information Technology at Champlain College of Vermont.

**Mary Zelazny, Chief Executive Officer, Finger Lakes Community Health**

Mary Zelazny began her career in 1989 at Finger Lakes Community Health as a Community Health Worker, expanding into several roles within the organization, including work in program development, finance and administration. Appointed as CEO in 2006, Mary continued to seek opportunities to build on the successes of this growing FQHC. Her focus has always been to ensure the provision of culturally appropriate, quality healthcare services to underserved communities of Upstate NY. As CEO, Mary has led a major expansion effort to provide access to healthcare services throughout the Finger Lakes region, including the development of enhanced programs and services designed to reach out to the many culturally diverse communities it serves.

In addition, Mary has focused much of FLCH's work on the integration of health information technology within the organization, including the development and operation of the Finger Lakes Telehealth Network. FLCH is now a nationally recognized leader in the implementation and use of telehealth, connecting a wide variety of healthcare providers through technology, to provide more access to care for patients.

During Mary's tenure, Finger Lakes Community Health has opened 7 additional health center sites, as well as expanding FLCH's Migrant Voucher Program into 42 counties of New York State. As the leader of an organization with PCMH Level III 2014 recognition, Mary has promoted the incorporation of a high level of

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cultural competency of staff, as well as integrating care coordination and technology into primary care that has created new collaborative relationships. This effort has resulted in expanded access and better health outcomes for patients by addressing the many barriers to care that are inherent in rural communities of New York State.