

TELEHEALTH IN THE NORTHEAST

FIELD REPORT: SAMPLE STAKEHOLDER CHALLENGES, SOLUTIONS, & LESSONS LEARNED

NORTHEAST TELEHEALTH RESOURCE CENTER (GRANT GA5RH37459) MONTHLY REPORT: JANUARY, 2022 QUESTIONS? PLEASE CONTACT DANIELLE LOUDER, PROGRAM DIRECTOR (DLOUDER@MCD.ORG)

HRSA IEA-NETRC'S 2022 WEBINAR SERIES KICKS OFF BY EXPLORING TELEHEALTH AND THE IMPACT OF COMMUNITY HEALTH WORKERS (CHWs)

Since 2019, the NETRC and the HRSA Office of Intergovernmental and External Affairs (IEA) Region 1 (Formerly

Office of Regional Operations) have collaborated each year to host a multi-event webinar series, focused on key trends and stakeholder needs. The 2022 series' goal is to highlight sustainable models of telehealth and best practices to increase access to health care and reduce health disparities through a set of live presentations by regional and national subject matter experts.

The first webinar of the series was held on February 8th, 2022, with a focus on Community Health Workers and the role(s) they can play



within telehealth use cases. The NETRC Team and the HRSA IEA R1 team were joined by three guest speakers, Anne Perry - MPH Candidate at Boston University and HRSA IEA R1 Intern; Laurie Somers - Lead Community Resource Coordinator at Northern Counties Health Care (NCHC); and Kari White - Director of Quality Initiatives, Compliance & Privacy Officer at NCHC.

Nearly 800 individuals registered for the session from across the US and US territories, with over 460 attending the session live. More than 30% of both the registered and attendee count came from the NETRC region, which highlights extreme interest in the topic in the 7 NETRC states, but also indicates a real nationwide yearning for information and opportunities on expanding the involvement of Community Health Workers in telehealth implementation and in healthcare on a broader scale.



Interested individuals can find the recording of the session <u>here</u>, PowerPoint slides <u>here</u>, and speaker bios <u>here</u>.

Topics for the remaining sessions in this series include: Telehealth & Pediatric Behavioral Health - Successful Interventions; Telehealth Considerations for Marginalized Populations; and Telehealth & Criminal Justice Efforts to Address Substance Use Disorder (SUD).

Watch <u>https://netrc.org/events</u> for the release of these upcoming webinar registrations, or contact a NETRC team member for more information!

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